**Enterprise Customer Support Documentation**

**Account Management**

* **How do I reset my password?**
  + Go to the login page and click "Forgot Password."
  + Enter your registered email and follow the instructions in the email.
  + If you don't receive an email, check your spam folder or contact support.
* **How do I update my account details?**
  + Log in to your account, go to "Settings," and update your personal information.

**Billing & Payments**

* **How can I view my invoices?**
  + Go to **Billing > Invoices** in your account dashboard.
* **What payment methods are accepted?**
  + We accept **Visa, MasterCard, PayPal, and bank transfers**.
* **Can I request a refund?**
  + Refunds are processed within **7-10 business days** based on our refund policy.

**Technical Issues & Troubleshooting**

* **Why can't I log in to my account?**
  + Ensure your email and password are correct.
  + Clear your browser cache and try again.
  + If the issue persists, reset your password.
* **My app is crashing. What should I do?**
  + Close and restart the app.
  + Ensure you're using the latest version.
  + Clear the app cache from your settings.
  + If the issue continues, reinstall the app.

**Service & Subscription Management**

* **How do I upgrade my subscription?**
  + Go to **Settings > Subscription** and choose an upgrade plan.
* **Can I cancel my subscription anytime?**
  + Yes, you can cancel anytime, but services will remain active until the end of the billing cycle.

**Contacting Customer Support**

* **How can I contact customer support?**
  + **Live Chat:** Available 24/7 on our website.
  + **Email:** support@enterprise.com
  + **Phone:** +1 (800) 123-4567

**How to Use This for Testing?**

* Run your **customer support AI assistant**.
* Enter queries like:
  + "How do I reset my password?"
  + "What payment methods do you accept?"
  + "My app is crashing. What should I do?"
* Check if the AI provides **correct responses based on the documentation**.